Tableau Reader Instruction Manual

For use with

Patents Production Reporting System

Last Updated 30/6/2016

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1. Background

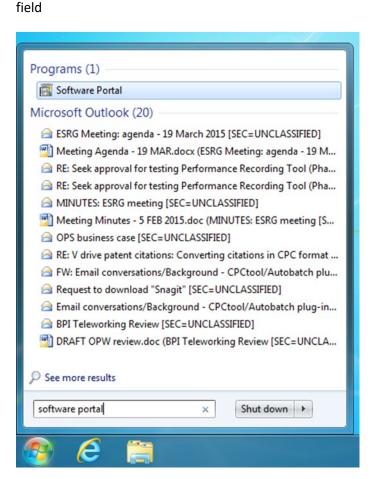
The Patents Production Reporting System has been developed as an automated solution to capturing, recording and displaying completed Examination tasks by individual Examiners, Sections, and the Patent Group as a whole.

Production data will be automatically sourced from INTESS, PAMS and DocGen and no action is required on the Examiner's part.

Production data will be available for viewing in the form of a Tableau workbook and can be viewed using Tableau reader.

2. Downloading the Tableau Reader

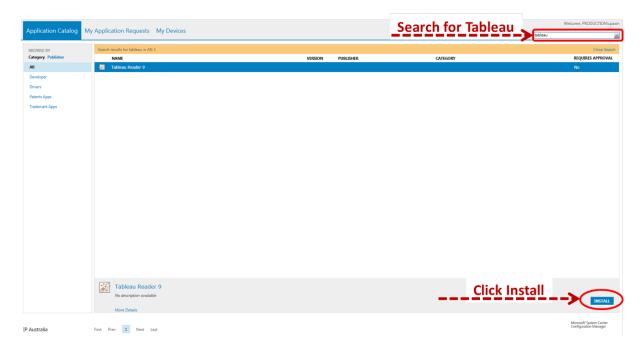
Click on the Start Menu and enter "software portal" in the "Search programs & files" search



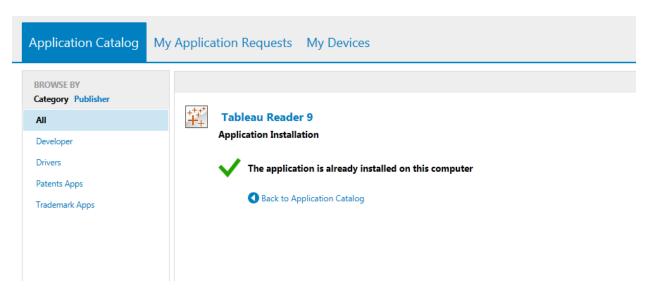
This document is controlled. Its accuracy can only be guaranteed when viewed electronically. Effective Date: 01 July 2016

This opens up the software portal. Search for "Tableau Reader" in the search field.

Click on the "Install" button:

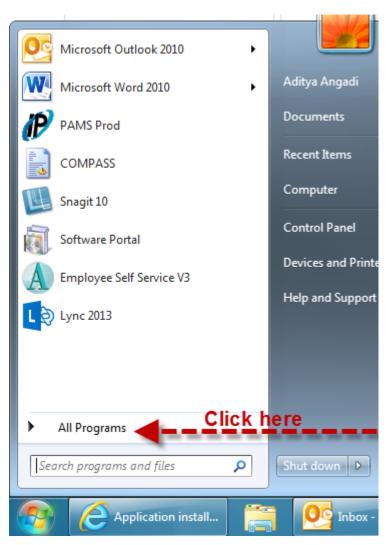


The application will be installed and you will see the following screen

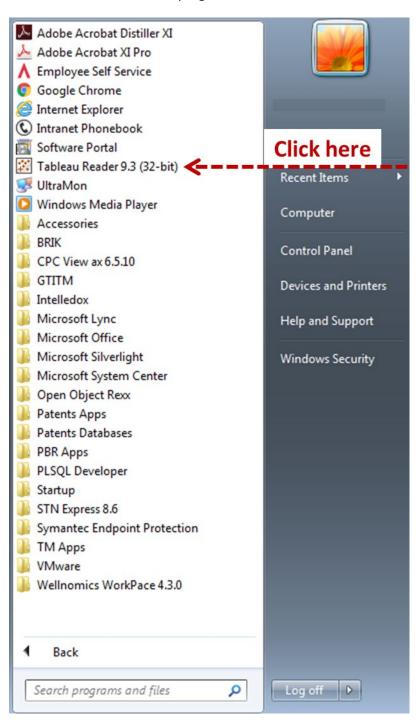


3. Accessing Tableau Reader



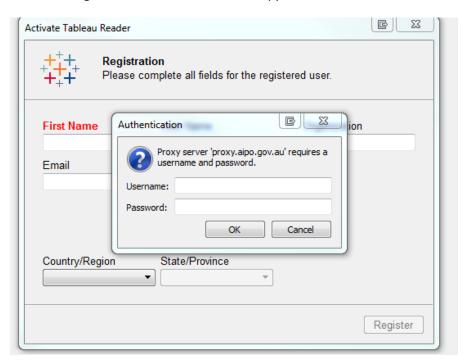


Click on the Tableau Reader program:



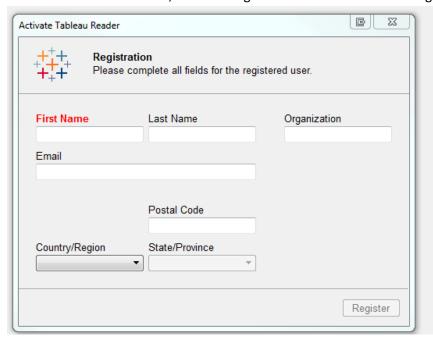
This will open up the Tableau Reader application.

The following Authentication window will appear:

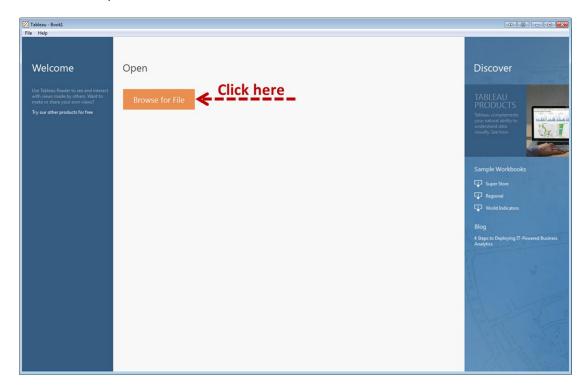


Enter your LAN username and password, and then click on OK.

To activate Tableau Reader, fill in the registration form and click on Register:



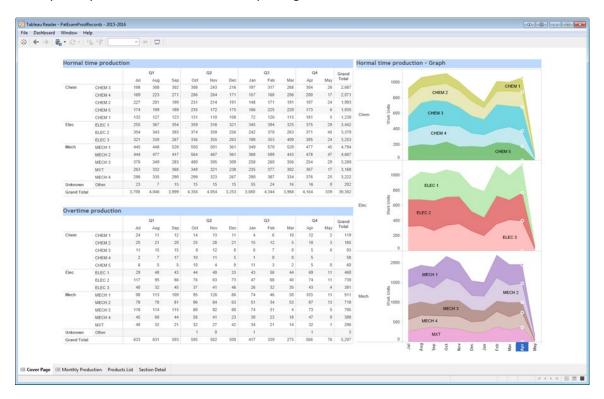
Click on the "Open a Workbook" button



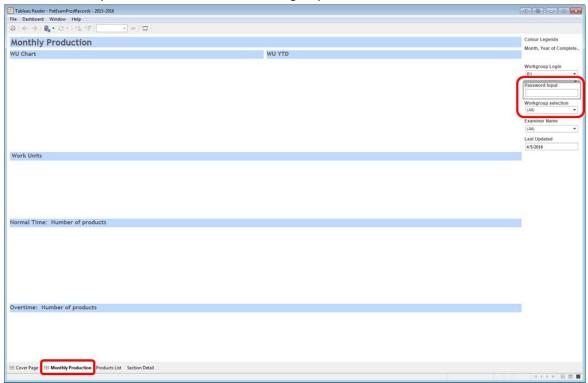
In the pop-up window, select your workbook (e.g Patents Production Reporting 2016-2017.twbx) from the following location:

G:\Performance Records

This opens up the Patents Production Reporting workbook:



Click on the "Monthly Production" tab and enter your Section password in the "Password Input" Field and select your section name in the "Workgroup Selection" field:



4. Understanding the Patents Production Reporting workbook

It has 4 worksheet tabs:

- 1. Cover Page
- 2. Monthly Production
- 3. Products List
- 4. Section details

4.1 Cover Page

This provides a summary of performance records across all sections. It displays:

a) Normal Time Production

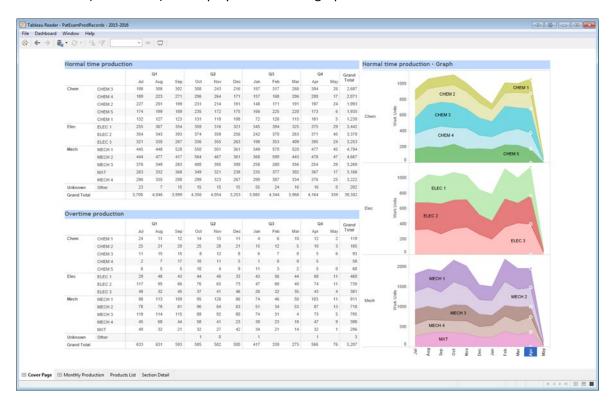
Overview of monthly section outputs (Work Units) across all sections

b) Overtime Production

Overview of monthly section overtime outputs (Work Units) across all sections

c) Normal Time Production - Graph

For each technology group (CHEM, ELEC and MECH), monthly section outputs (Work Units) are displayed as stacked graphs

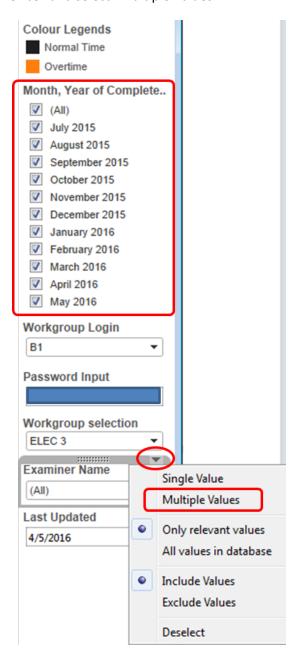


4.2 Monthly Production

This provides a monthly summary of your section's performance records.

Filters* on the right hand panel allows for the selection of months of interest, and/or examiner name(s).

In the "Examiner Name" cell, the pull down menu defaults to single value selections (i.e. the selection of all examiners or a single examiner). To select a subset of examiners, enable multiselect by clicking on the down arrow located in the top right corner of the "Examiner Name" cell and select "Multiple Values".



*Note that filter selections made here will apply to the "Monthly Production", "Products List" and "Section Detail" tabs.

The Monthly Production tab displays:

a) Work Units (WU) Chart

Overview of section outputs (Work Units) completed during Normal Time (Black) and during Overtime (Orange) for the selected time period

b) Work Units Year-to-date (YTD) chart

Overview of cumulative year-to-date monthly section outputs (Work Units) completed during Normal Time (Black) and during Overtime (Orange)

c) Work Units

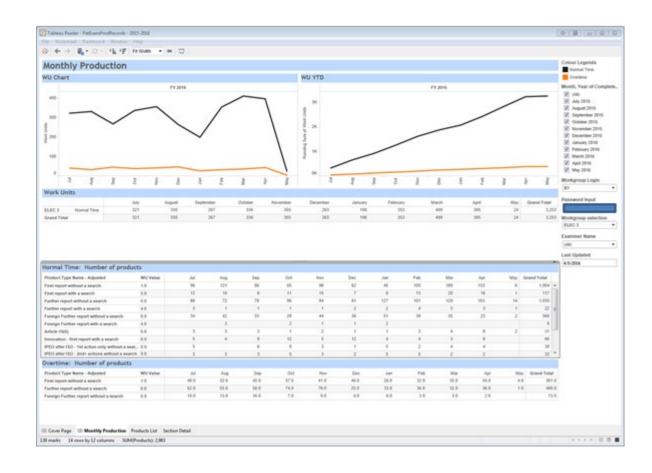
Overview of monthly section outputs (Work Units) completed during Normal Time for the selected time period

d) Normal Time: Number of Products

Overview of product types completed per month by the section during Normal Time for the selected time period

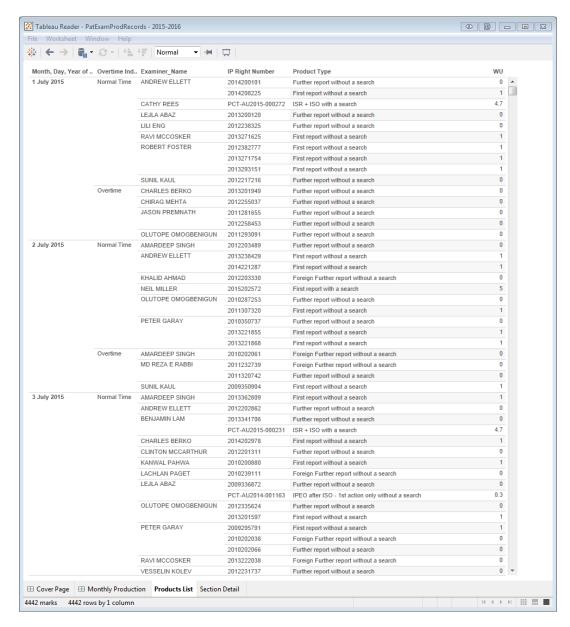
e) Overtime: Number of Products

Overview of product types completed per month by the section during Overtime for the selected time period



4.3 Products List

This provides details of individual products completed over the time period selected (from the filter used in the right hand panel of the Monthly Production Tab)



The Products List tab displays:

a) Month, Day, Year of Completion Date

Task completion dates

b) Overtime Indicator

Indicates if the examination task was carried out during Normal Time or Overtime.

c) Examiner name

Name of the Examiner who completed the task.

d) IP Right Number

Application number of task completed.

e) Product Type

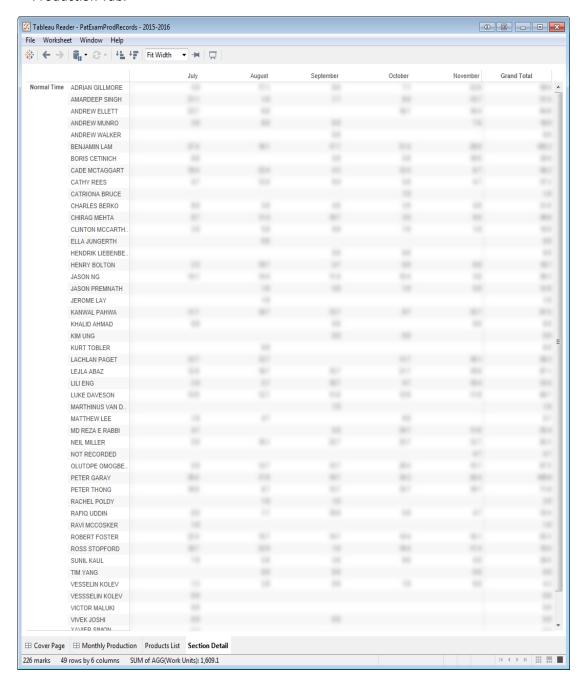
Examination task type completed.

f) WU

Work units allocated for the Examination task based on the product type

4.4 Section Detail

This provides a summary of individual monthly outputs (Work Units) for the time period and Examiners selected from the filters used in the right hand panel of the Monthly Production Tab.



5. Data Sources and Accuracy

5.1 Data Sources

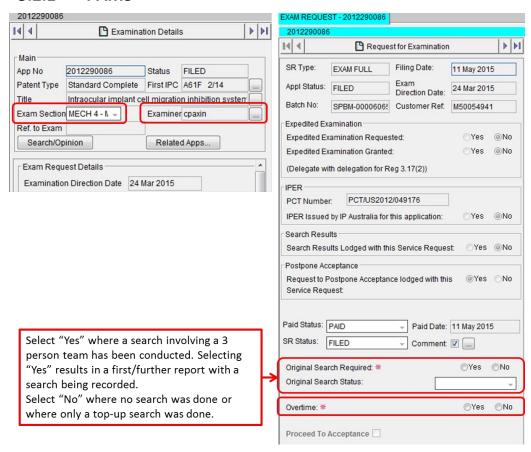
For the Patents Production Reporting System, production data is currently sourced as follows:

Work Types	Data Source
Acceptance tasks	PAMS
All National work with the exception of Acceptance tasks	DocGen
All International work	INTESS

5.2 Data Accuracy

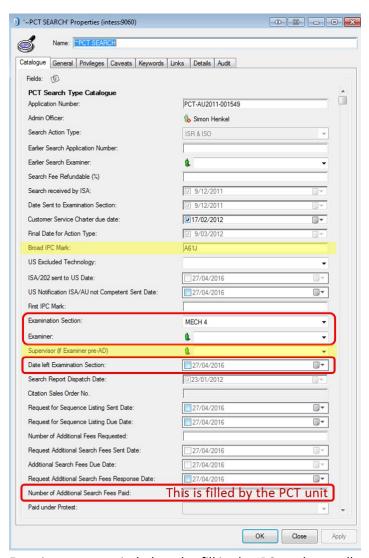
In order for production data to be properly captured, Examiner details will need to be recorded correctly in the sources identified below:

5.2.1 PAMS



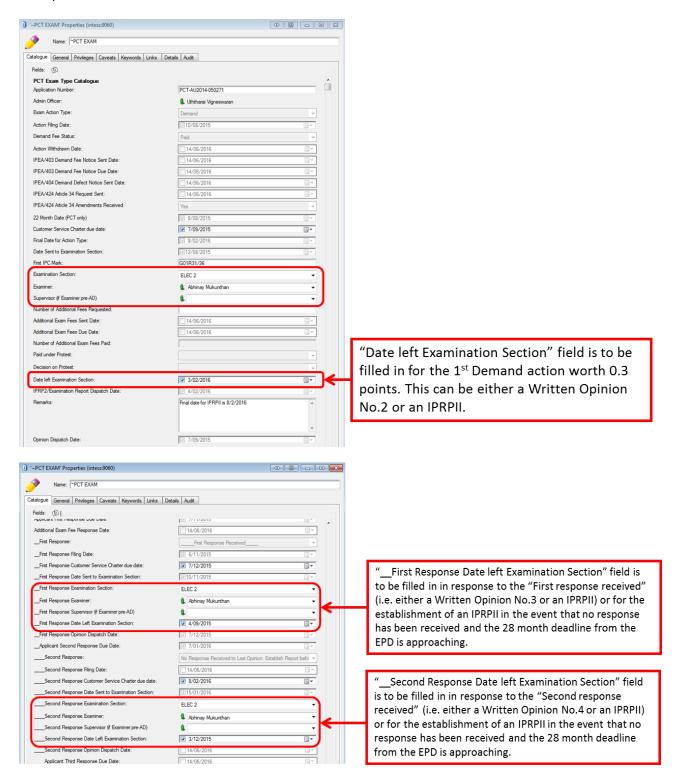
5.2.2 INTESS

ISR/ISO:



Examiners are reminded to also fill in the IPC mark as well as Supervisor details (if below AD)

IPEOs/IPRPII:



The same logic follows for Third Response Date Left Examination Section and Fourth Response Date Left Examination Section (if required).

5.2.3 Telephone Directory

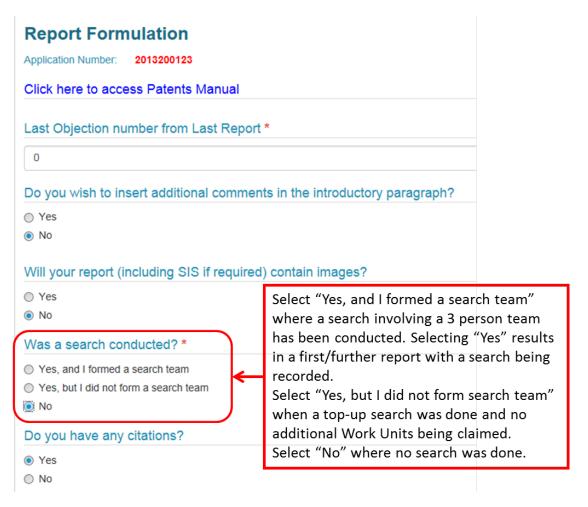


5.2.4 DocGen

Examiner details on the Contacts section is sourced from Telephone Directory:

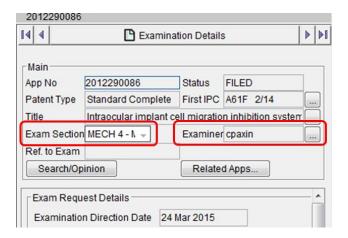


Basis of the Report Application Number: 2013200123 Click here to access Patents Manual Is this an accelerated examination request under the Patent Prosecution Highway? Yes No Is this case being examined during overtime? ? Yes No "Select 'Yes' only if you have already sent the Examination Report to the applicant. If the report has already been Is this a corrected version of a previous report? sent, ensure that this report number has been Yes incremented in PAMS by 1 compared to the previous report. See MPP 5.6.1.11 for more information on how to No do this."



5.2.5 Doing work from another Section

Examiners performing work for another Section (e.g. doing overtime work from another Section's In-Tray) will have to manually update their Section information in PAMS.



6. Contacts for Issues

6.1 Issues with installing Tableau Reader

Please contact Service Centre on x3100 for assistance.

6.2 Issues with password/access

Please contact Will Findlay on x2018 or your section's ESRG representative.

6.3 Issues with navigating/understanding the workbook

Please contact Will Findlay on x2018 or your section's ESRG representative.

6.4 Issues with data discrepancies in the workbook

If you believe that there are issues with the data presented (for example, missing work units or products), please send an email to your supervising examiner who will then forward them on to the PAPR team for resolution.